



### Limited Warranty Information & Registration

The warranty obligations of Insane Impact LLC (“Insane Impact”) for this product are limited to the terms set forth below:

#### Trailer Warranty

Dose Steelworks, Inc. 104 W Main, Bouton, IA 50039 (Warrantor) warrants to the ORIGINAL CONSUMER PURCHASER (PURCHASER) for a period of Three (3) YEARS from the date of purchase by PURCHASER (WARRANTY PERIOD) on STEEL TRAILER FRAMES, that its TRAILER (the PRODUCT) shall be free of DEFECTS in materials and workmanship of the FRAME attributable to Warrantor. This includes all Max trailer series.

The 3 Year warranty includes the steel frame, electrical, hydraulic, sealant, and paint, which are warranted from the date of purchase by the Original Purchaser.

Warrantor is not responsible for claims relating to the following: (1) overloading to exceed GVWR,(2) trailer rental; (3) defacing: scratches, dents, chips, tears, and defacing on any surface not caused by Warrantor; (4) routine maintenance; (5) damage from unauthorized repairs, abuse, misuse or neglect; (6) damage caused from improper hitch ball or tow vehicle hook up; (7) vibration, water damage, freezing breakage, or other damage to the contents of any trailer, regardless of cause; Dose Steelworks, Inc. reserves the right for final determination whether or not the product has been abused or misused by the Purchaser.

#### WARRANTOR’S OBLIGATION-HOW TO GET WARRANTY SERVICE

Warrantor shall elect to remedy defects in materials and workmanship caused by Warrantor by repair, replacement or refund, if replacement or repair is not possible. All defective products shall be delivered to Warrantor’s address listed above unless prior written approval is obtained from Warrantor. Warrantor may, as its option, select another qualified location for the repair to be completed. Warrantor will not be obligated, in any way, to pay for any repairs made without its specific approval. All costs incurred in shipping or delivering the products for warranty service shall be borne by the Purchaser. Warrantor shall remedy defects within a reasonable time, not to exceed sixty (60) days after delivery by Purchaser.

#### PURCHASER’S OBLIGATIONS

Purchaser must complete and return to Warrantor the attached Warranty Card within fifteen (15) days of purchase to obtain warranty service. Purchaser must notify the Warrantor, at the above address, of any defects within fifteen (15) days after it is or should have been discovered. Purchaser must pay all services, towing and transportation charges incurred to obtain warranty service.

#### DISCLAIMER OF CONSEQUENTIAL AND INCIDENTAL DAMAGES

THE ORIGINAL PURCHASER OF WARRANTOR’S PRODUCT AND ANY PERSON TO WHOM THE PRODUCT IS TRANSFERRED, AND ANY PERSON WHO IS AN INTENDED USER OR BENEFICIARY OF THE PRODUCT SHALL NOT BE ENTITLED TO RECOVER FROM WARRANTOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES RESULTING FROM ANY DEFECT IN THE PRODUCT. EXCLUDED DAMAGES INCLUDE LOSS OF USE OF TRAILER, DAMAGE TO CONTENTS OF TRAILER, LOSS OF REVENUES OR ANY OTHER COMMERCIAL LOSSES, SUBSEQUENT USE OF RENTAL EQUIPMENT, LOSS OF TIME AND INCONVENIENCE.

## LED Video Screen & Parts Warranty

INSANE IMPACT LED Systems will provide a 3-Year manufacturer's warranty on all LED Video Panels from the original date of purchase.

1. This warranty is not a service contract, and this warranty does not include maintenance, cleaning or periodic check up. During the period specified above, INSANE IMPACT LED Systems will replace defective parts at its expense with new or refurbished parts, and will absorb all expenses for warranty service and repair labor by reason of defects in material or workmanship with limitation.
2. If an exchange is required, item must be returned in original packaging. We reserve the right to replace the product with an improved or model successor if needed. Customer must request a return Authorization number prior to shipping item for exchange.
3. Warranty is considered void if any modifications, improper installation, or unauthorized repairs are completed by owner or non-authorized service personnel. Repairs completed by owner or owner's technical service personnel may be authorized by INSANE IMPACT in a case-by-case circumstance.
4. Warranty Does Not Cover Accidental/Intentional Damages incurred by user, Severe Weather, Excessive Water Damage (i.e. submersion), Wind Damage. INSANE IMPACT Advises all IP-Rated panels be insured during outdoor use.

**LED Modules:** INSANE IMPACT LED Systems will repair and/or replace defective LED modules at its expense bearing all shipping costs for repair or replacement of LED modules for the period specified above. User damage, improper installation or misuse of LED modules are ineligible for warranty replacement. All LED modules are considered as user-replaceable and do not include installation labor of replacement LED modules.

### LED Spare Parts for FREE

<b>Product</b>	<b>Modules</b>	<b>Hub Packs (contains PSU &amp; RC)</b>	<b>*Cable Package</b>
MAX127	6	2	1
MAX158	8	3	1
MAX1710	10	3	1
MAX2012	12	4	2
MAX2313	14	5	2
CUSTOM	TBD	TBD	TBD

\*Cable Package Contains the following: (1) HDMI, (2) Data Jumpers (2) Power Jumpers

### Who is Covered?

Only the original purchaser of this product is covered under this limited warranty. This limited warranty is not transferable to subsequent purchasers or owners of this product.

### What Insane Impact Will Do

Insane Impact will, at its sole option, will provide one of the following two remedies to whatever extent it shall deem necessary to satisfy a proper claim under this limited warranty:

1. Elect to repair or facilitate the repair of any defective parts within a reasonable period of time, free of any charge for the necessary parts and labor to complete the repair and restore this product to its proper operating condition. Insane Impact will also pay any applicable shipping costs associated with the repairs.
2. Replace this product with a direct replacement or with a similar product deemed by Insane Impact to perform substantially the same function as the original product.

### **What Insane Impact Will Not Do Under This Limited Warranty**

If this product is returned to Insane Impact or the authorized dealer from which it was purchased or any other party authorized to repair Insane Impact products, this product must be insured during shipment, with the insurance and shipping charges prepaid by you. If this product is returned uninsured, you assume all risks of loss or damage during shipment. Insane Impact will not be responsible for any costs related to the removal or re-installation of this product from or into any installation. Insane Impact will not be responsible for any costs related to any setting up this product, any adjustment of user controls or any programming required for a specific installation of this product.

### **How to Obtain a Remedy Under This Limited Warranty**

To obtain a remedy under this limited warranty, you must fill out the registration card below within 15 Days of receipt of the title. In order to pursue any remedy under this limited warranty, you must possess an original, dated receipt as proof of purchase from Insane Impact. If this product is returned under this limited warranty, a return authorization number, obtained from Insane Impact, will be required (RMA number). You may also be directed to an authorized reseller or a person authorized by Insane Impact to repair the product. If it is decided that this product should be returned directly to Insane Impact for repair, Insane Impact operations team will coordinate the logistics.

### **Limitation of Liability**

THE MAXIMUM LIABILITY OF INSANE IMPACT UNDER THIS LIMITED WARRANTY SHALL NOT EXCEED THE ACTUAL PURCHASE PRICE PAID FOR THE PRODUCT. TO THE MAXIMUM EXTENT PERMITTED BY LAW, INSANE IMPACT IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY. Some countries, districts or states do not allow the exclusion or limitation of relief, special, incidental, consequential or indirect damages, or the limitation of liability to specified amounts, so the above limitations or exclusions may not apply to you.

### **Exclusive Remedy**

TO THE MAXIMUM EXTENT PERMITTED BY LAW, THIS LIMITED WARRANTY AND THE REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL OR WRITTEN, EXPRESS OR IMPLIED. TO THE MAXIMUM EXTENT PERMITTED BY LAW, INSANE IMPACT SPECIFICALLY DISCLAIMS ANY AND ALL IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IF INSANE IMPACT CANNOT LAWFULLY DISCLAIM OR EXCLUDE IMPLIED WARRANTIES UNDER APPLICABLE LAW, THEN ALL IMPLIED WARRANTIES COVERING THIS PRODUCT, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL APPLY TO THIS PRODUCT AS PROVIDED UNDER APPLICABLE LAW. IF ANY PRODUCT TO WHICH THIS LIMITED WARRANTY APPLIES IS A "CONSUMER PRODUCT" UNDER THE MAGNUSON-MOSS WARRANTY ACT (15 U.S.C.A. §2301, ET SEQ.) OR OTHER APPLICABLE LAW, THE FOREGOING DISCLAIMER OF IMPLIED WARRANTIES SHALL NOT APPLY TO YOU, AND ALL IMPLIED WARRANTIES ON THIS PRODUCT, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR THE PARTICULAR PURPOSE, SHALL APPLY AS PROVIDED UNDER APPLICABLE LAW.

### **Other Conditions**

This limited warranty gives you specific legal rights, and you may have other rights which vary from country to country or state to state. This limited warranty is void if (i) the label bearing the serial number or VIN number of this product has been removed or defaced, (ii) the product is not distributed by Insane Impact or (iii) this product is not purchased from an authorized Insane Impact reseller. If you are unsure whether a reseller is an authorized Insane Impact reseller, visit our web site at [www.insaneimpact.com](http://www.insaneimpact.com) or contact Insane Impact headquarters office from the list at the end of this document. Your rights under this limited warranty are not diminished if you do not complete and return the product registration form or complete and submit the online product registration form. Insane Impact thanks you for purchasing an Insane Impact product. We hope it will give you years of satisfaction.

